

Annexe M

Organisations that were consulted

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1 ORGANISATIONS THAT WERE CONSULTED

Government

Armagh & Dungannon Trust (Northern Ireland)

Association of Directors of Social Services (Wales)

Association of Directors of Social Work (Scotland)

Association of Directors of Social Services (England)

British Medical Association

Cabinet Office

Scottish Commission for the Regulation of Care (care Commission)

Care Standards Inspectorate (Wales)

Commission for Social Care Inspection

Convention of Scottish Local Authorities

Department for Environment, Food and Rural Affairs

Department for Trade and Industry

Department of Health

Department for Work and Pensions

Department of Health and Social Services and Public Safety (Northern Ireland)

Down Lisburn Trust (Northern Ireland)

Eastern Health and Social Services (Northern Ireland)

Health Service Ombudsman (England)

Health Service Ombudsman (Wales)

HM Treasury

Home Office

Local Government Association (Northern Ireland)

Local Government Association (Wales)

Local Government Association (England)

Local Government Ombudsman

National Audit Office

Newry & Mourne Trust (Northern Ireland)

North and West Belfast Trust (Northern Ireland)

Northern Health and Social Services Board (Northern Ireland)

Office of the Deputy Prime Minister

Scottish Executive

Social Services Inspectorate for Wales

South and East Belfast Trust (Northern Ireland)

Southern Health and Social Services Board (Northern Ireland)

Ulster Community and Hospital Trust (Northern Ireland)

Welsh Assembly

Industry

Abbeyfield Society

Barchester Healthcare

BUPA

Care Forum Wales

Community Care Providers Scotland

Elizabeth Finn Trust

English Community Care Association

Federation of Small Businesses

Four Seasons Health Care Ltd

Heart of England Housing and Care Ltd

Independent Health and Care Providers (Northern Ireland)

National Care Forum

National Care Homes Association

National Welsh Care Association

NHP Plc

Registered Nursing Home Association

Small Business Forum

Westminster Healthcare Ltd

Consumer

Age Alliance (Wales)

Age Concern (England)

Age Concern (Northern Ireland)

Age Concern (Scotland)

Age Concern (Wales)

Alzheimer's Society

Association of Charity Officers

Citizen's Advice (England)

Elderly Accommodation Council

Help the Aged (England)

Help the Aged (Northern Ireland)

Help the Aged (Scotland)

Older People's Advocacy Alliance

Relative's Association (NI)

Scottish Consumer Council

Senior Action Group Edinburgh (SAGE)

Social Policy Aging Information Network

The Relatives and Residents Association

Welsh Consumer Council

Which? (Formerly Consumer's Association)

Other

Careful Decisions

Grace Consulting

Joseph Rowntree Foundation

LCS International

Personal Social Services Research Unit

Members of Social Policy Ageing Information Network (SPAIN) that were signatories to the care homes super-complaint

Abbeyfield Society

Action on Elder Abuse

Age Concern England

Alzheimer's Society

Anchor Trust

Arthritis Care

Association of Charity Officers

Association of Retired Persons

Beth Johnson Foundation

Carers UK

Centre for Policy on Ageing

Counsel and Care

Fawcett Society

Greater London Forum for the Elderly

Hanover Housing Association

Health and Older People

Help the Aged

Hill Homes

Housing 21

Jewish Care

MHA Care Group

National Association of Citizen Advice Bureaux

National Pensioners Convention

Parkinsons Disease Society

RADAR

Relatives and Residents Association

Senior Citizens Forums Network

The Leveson Centre

VOICES